

Claims Adjudication in Hoosier Care Connect

The data shown below represents the trends from Q1 to Q4 2019 reports submitted by each MCE.

What does the OMPP Measure?	OMPP's Target	How are the MCEs Doing on these Measures?							
		<div></div> Exceeding the Target	<div></div> On Target	<div></div> Below the Target					
		Anthem				MHS			
		Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019
<u>Among Institutional Claims (UB-04 Claim Type)</u>									
Of those Received, Adjudicated Timely	98%	99.56%	98.57%	98.17%	97.27%	98.87%	98.08%	99.39%	99.15%
Of those Received, Denied Payment	no specific target	11.99%	10.53%	9.30%	10.64%	7.03%	6.56%	6.93%	6.87%
<u>Among Professional Claims (CMS-1500 Claim Type)</u>									
Of those Received, Adjudicated Timely	98%	99.35%	99.32%	98.95%	98.94%	99.36%	99.23%	99.40%	99.71%
Of those Received, Denied Payment	no specific target	16.50%	14.86%	13.83%	16.41%	9.55%	10.04%	10.21%	8.74%
<u>Among Dental Claims</u>									
Of those Received, Adjudicated Timely	98%	100.00%	99.88%	99.71%	99.49%	100.0%	100.0%	100.00%	100.0%
Of those Received, Denied Payment	no specific target	6.60%	8.97%	10.30%	8.59%	9.05%	9.51%	8.03%	8.30%